



RFC7
Orient/East-Med



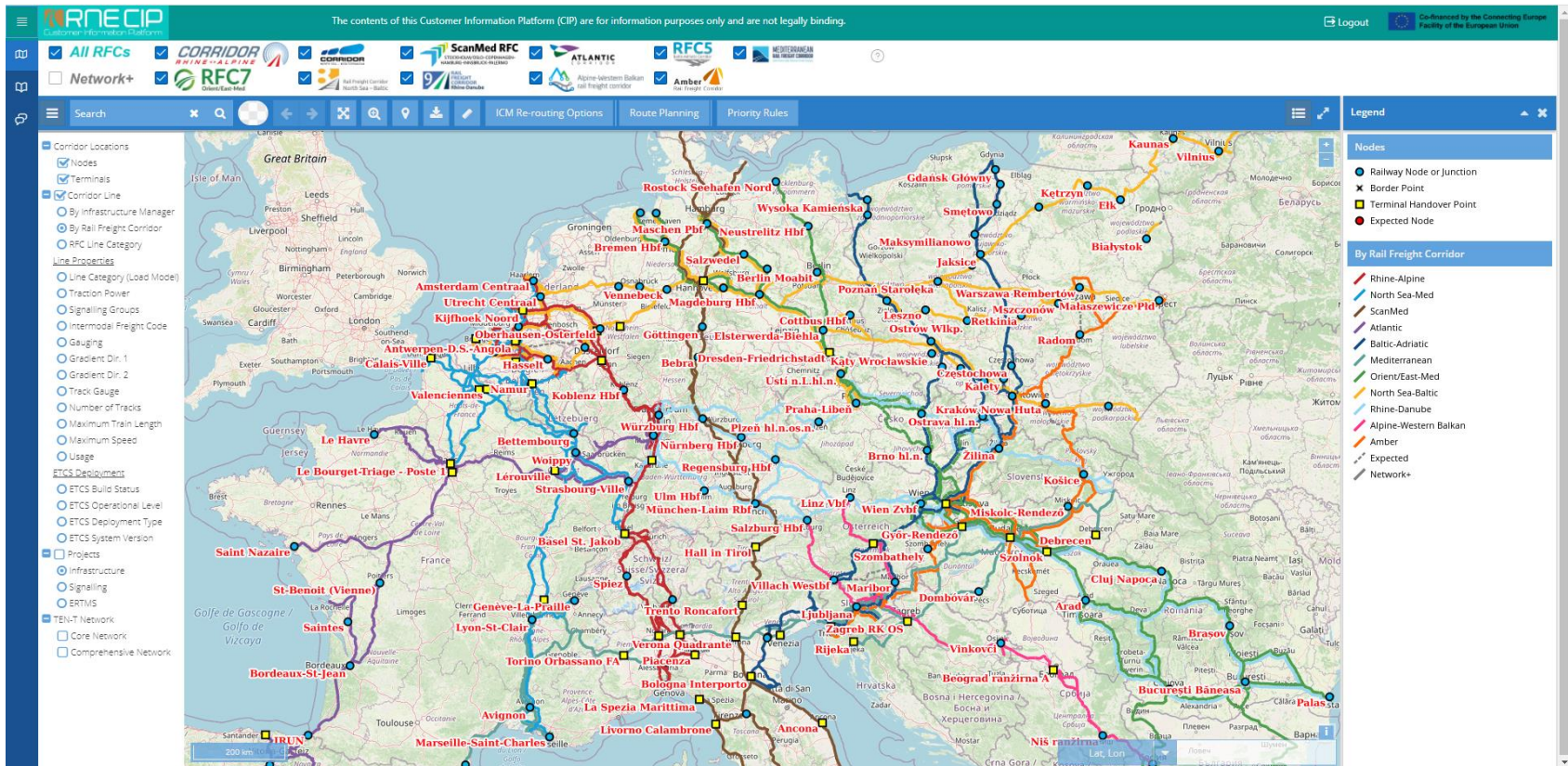
**RAIL
FREIGHT
CORRIDOR
Rhine-Danube**

Customer Information Platform (CIP)

26th January 2022

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CIP – joint project under RNE umbrella



Customer Information Platform

- Online interactive map with multi-corridor view
- Information about railway network
- Route planning function
- Publication of document



Customer Information Platform

- Latest developments
 - Enhanced display of re-routing options
 - Priority rules
 - Export in excel



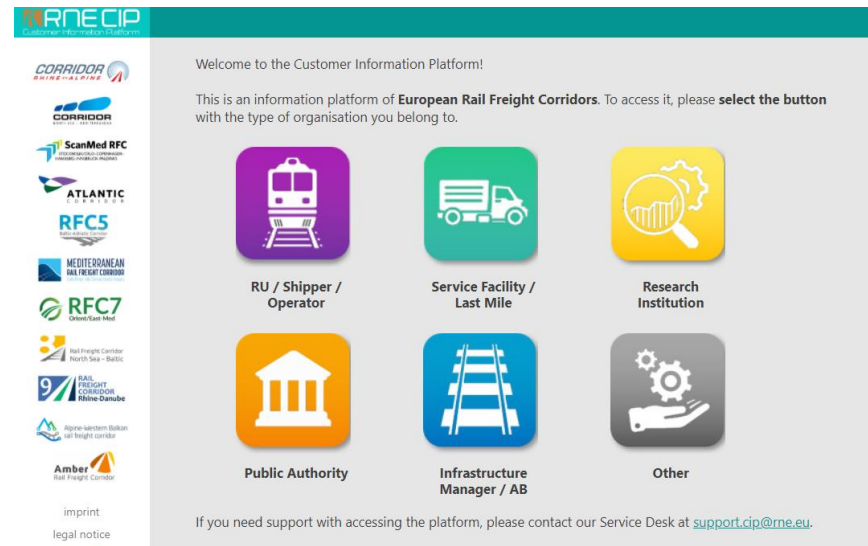
Customer Information Platform

- Short-term vision
 - Travel time
 - Use of locomotives
- Mid-term vision
 - Path availability
 - Information about costs
- Long-term vision
 - Punctuality data
 - Most of the network implemented



Customer Information Platform

- Access to CIP via:
 1. RFC webpage (e.g. [RFC7](#) or [RFC9](#))
 2. [RNE webpage](#)
 3. Directly [CIP](#)



The screenshot shows the RNE CIP Customer Information Platform interface. On the left, there is a vertical list of logos for various European Rail Freight Corridors: CORRIDOR DANUBE-ALPINE, CORRIDOR, ScanMed RFC, ATLANTIC, RFC5, MEDITERRANEAN RAIL FREIGHT CORRIDOR, RFC7 Orient/East-Med, Rail Freight Corridor North-Sea - Baltic, RAIL FREIGHT CORRIDOR Rhine-Danube, and Amber Rail Freight Corridor. Below these logos are links for 'imprint' and 'legal notice'. The main content area has a green header with the RNE CIP logo and the text 'Welcome to the Customer Information Platform!'. Below this, it states: 'This is an information platform of European Rail Freight Corridors. To access it, please select the button with the type of organisation you belong to.' There are six buttons arranged in a 2x3 grid: 1. A purple button with a train icon labeled 'RU / Shipper / Operator'. 2. A green button with a truck icon labeled 'Service Facility / Last Mile'. 3. A yellow button with a bar chart and magnifying glass icon labeled 'Research Institution'. 4. An orange button with a classical building icon labeled 'Public Authority'. 5. A blue button with a railway track icon labeled 'Infrastructure Manager / AB'. 6. A grey button with a gear and hand icon labeled 'Other'. At the bottom of the main content area, it says: 'If you need support with accessing the platform, please contact our Service Desk at support.cip@rne.eu'.



Questions?



Thank you for your attention.

