Priority areas for improvement

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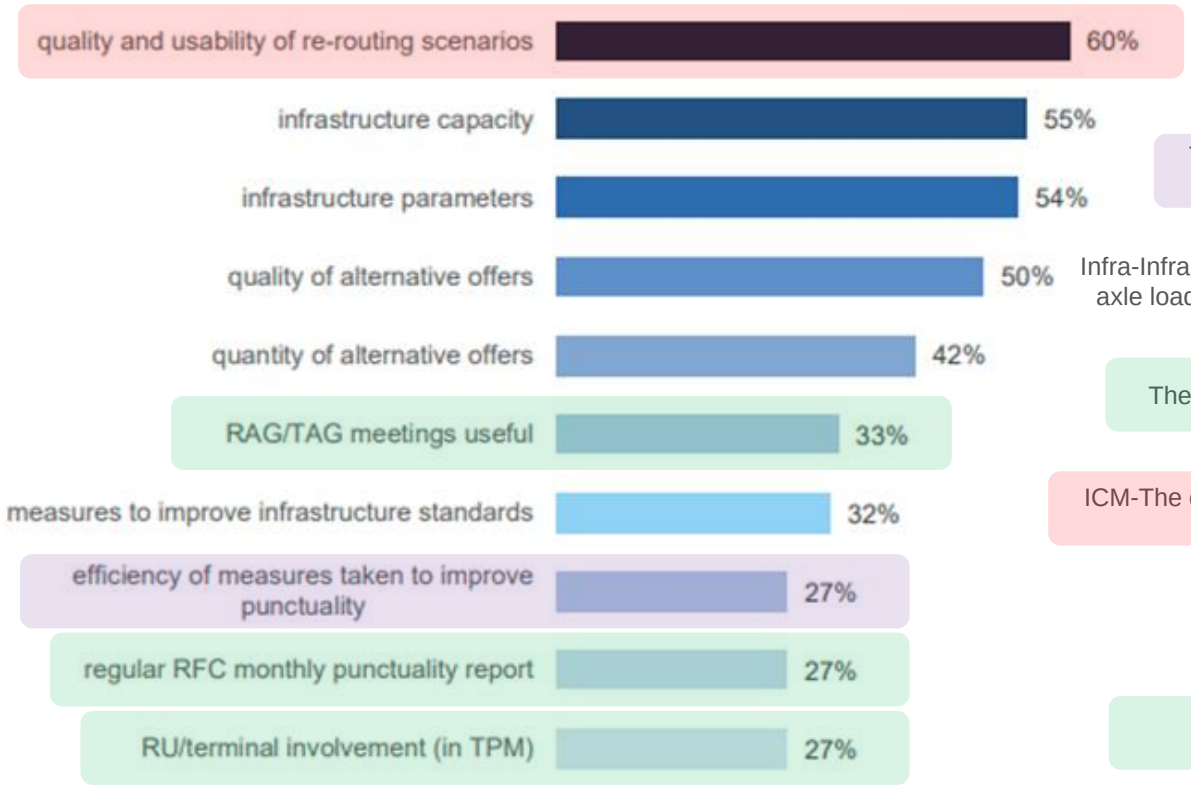

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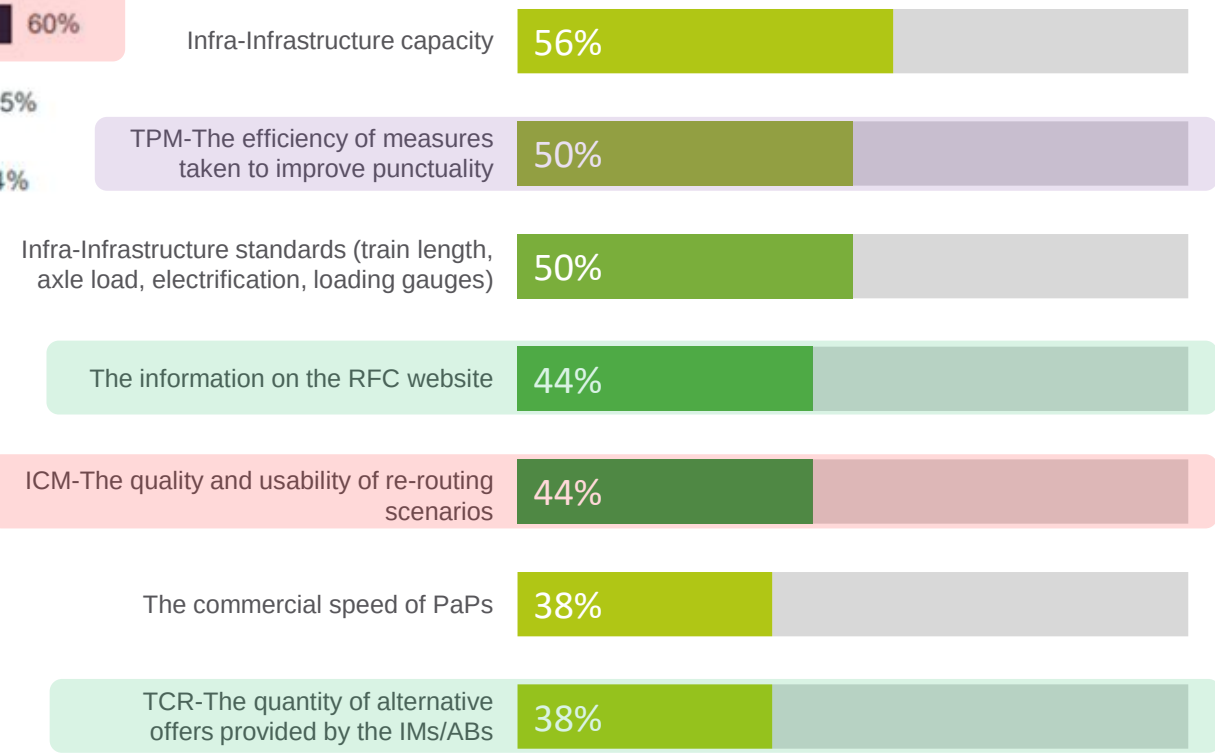

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How will the USS change in 2023?

- Fewer and shorter questions
- Clear questions
- More space for concrete explanations of answers (for example: detail why you are not satisfied)

A new hybrid questionnaire will be introduced

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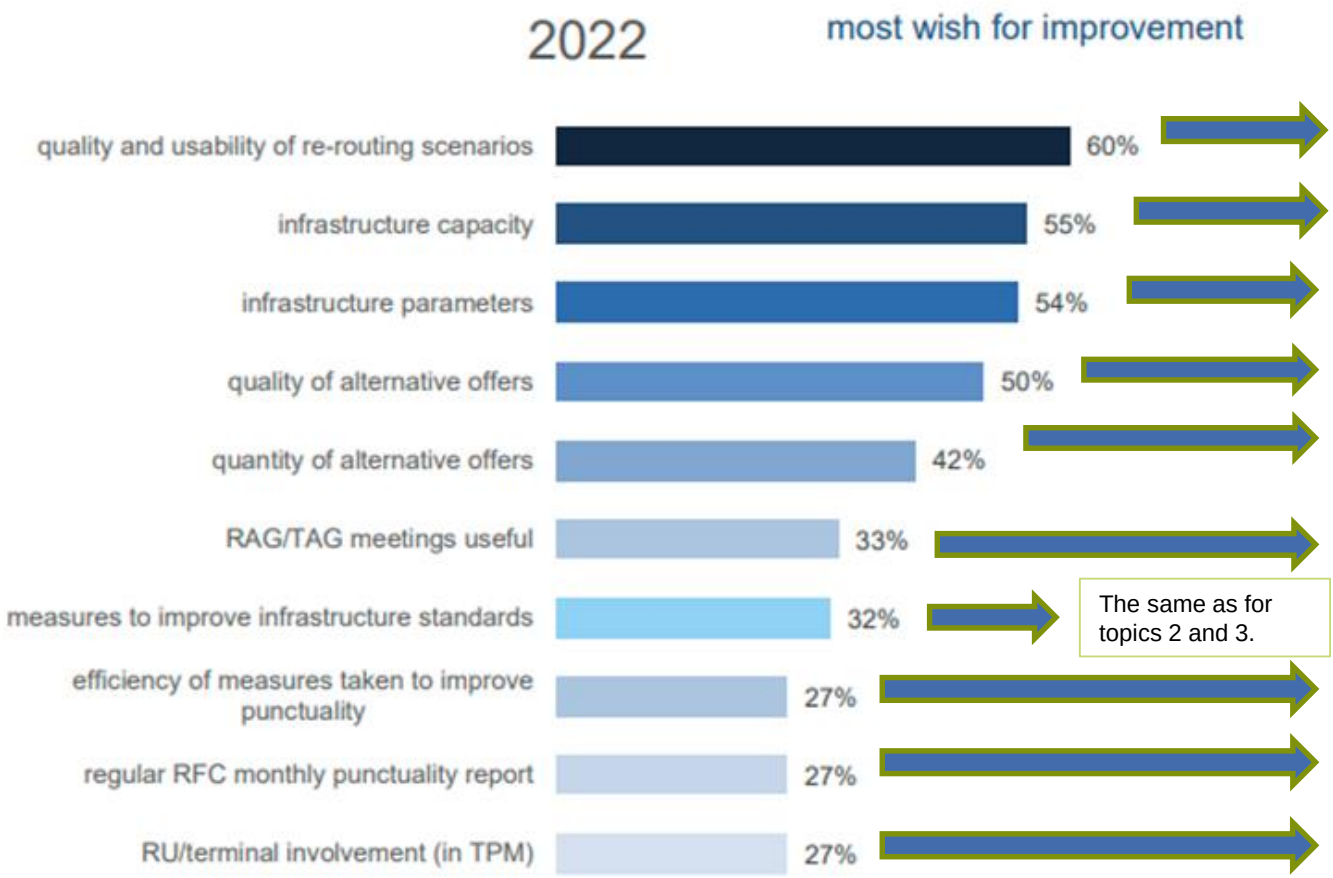
The top 10 topics wished by the respondents for improvement



Action already ongoing: The ICM re-routing overview is updated annually with the support of the relevant experts of the IMs and it is digitalised via the CIP.
Action agreed with the RAG/TAG: The wish for improvement will be forwarded to the experts of the IMs as follows: The infrastructure parameters of the re-routing options often do not match the parameters of the original route.

Action already ongoing: The RFC Infrastructure Working Group is preparing a new capacity bottleneck analysis and capacity management plan, which will be delivered by the end of 2023. The members of the RAG/TAG will be consulted on it, too.
Action agreed with the RAG/TAG: To raise the attention of the Ministries, too, to this particular wish of the customers.

Action agreed with the RAG/TAG : To submit this wish for consideration to the Capacity and/or TCR Working Groups of the RFC in their next meetings.

The same as for topics 2 and 3.

Action already ongoing: Regular coordination of the agendas and other arrangements ot the RAG/TAG meetings with the RAG speakers- Joint, thus moreresource-efficient meetings of RFC RD and OEM since 2022.
Action agreed with the RAG/TAG: To further prioritise the topics with the RAG speakers for the meetings. More dialogue between the members of the RAG/TAG and the RFC MBs are essential in the meetings.

Action already ongoing: TPM meetings, held twice a year, are already open to all interested RUs and terminals. Interested RUs are involved in cross-border cooperation groups, too, such as QCO at Passau and Salzburg and monitoring the dwell time at Curtici.
Action agreed with the RAG/TAG: To focus on issues specific to a border section in the existing new cross-border cooperation groups comprising IMs and RUs. To focus on setting goals in the TPM WG meetings. To report about the activities of the cross-border cooperation groups in the RAG/TAG meetings instead of the TPM meetings.

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