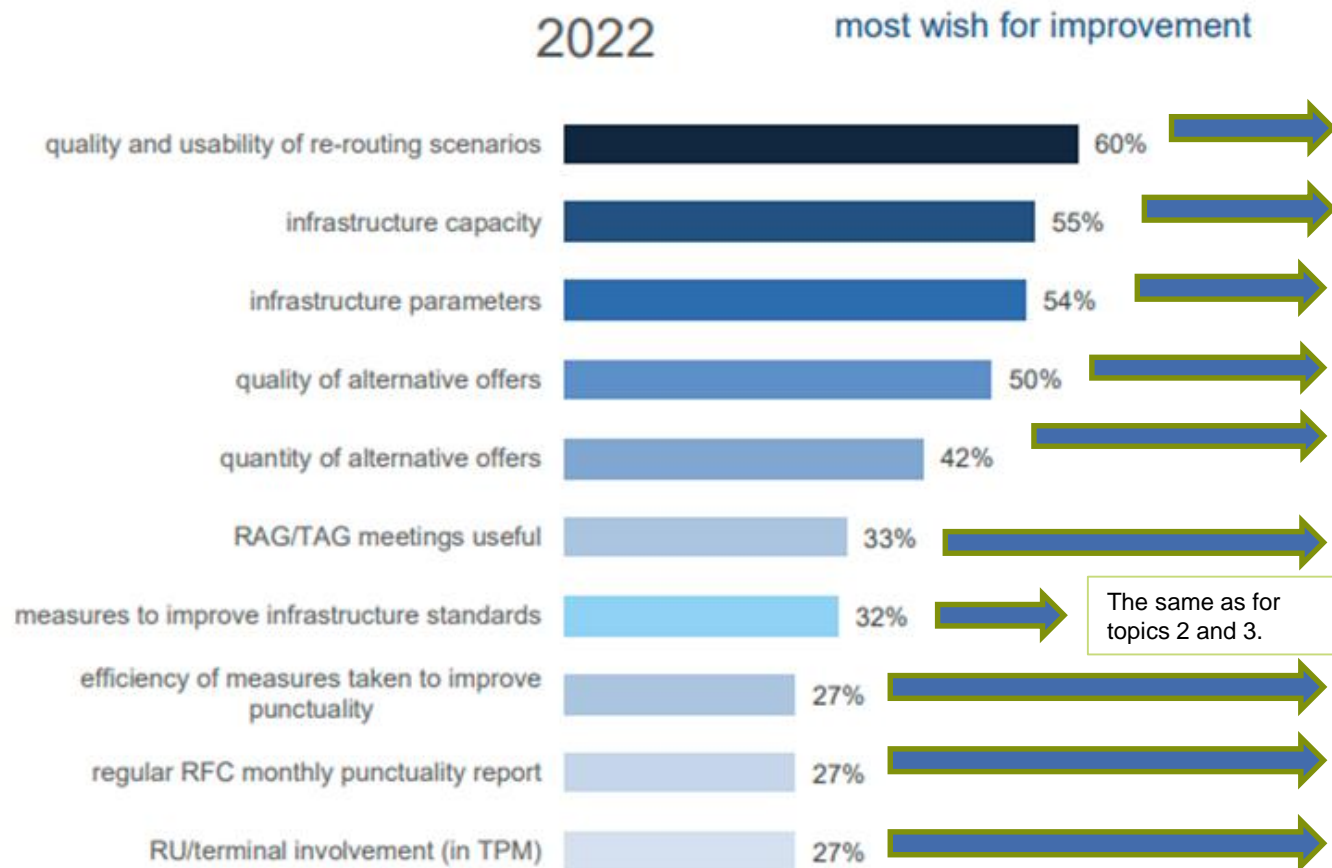


The top 10 topics wished by the respondents for improvement



Action already done before: The ICM re-routing overview is updated annually with the support of the relevant experts of the IMs and it is digitalised via the CIP.
Action agreed with the RAG/TAG: The wish for improvement will be forwarded to the experts of the IMs as follows: The infrastructure parameters of the re-routing options often do not match the parameters of the original route. **State of play:** Proposed involvement of the RAG in the next revision of the ICM re-routing overview.

Action already done: The RFC Infrastructure Working Group prepared a new capacity bottleneck analysis and capacity management plan. The members of the RAG were consulted on it, too.
Action agreed with the RAG/TAG: To raise the attention of the Ministries, too, to this particular wish of the customers. **State of play:**

Action agreed with the RAG/TAG : To submit this wish for consideration to the Capacity and/or TCR Working Groups of the RFC in their next meetings.
State of play: The request was forwarded.

Action already done before: Regular coordination of the agendas and other arrangements of the RAG/TAG meetings with the RAG speakers- Joint, thus moreresource-efficient meetings of RFC RD and OEM since 2022.
Action agreed with the RAG/TAG: To further prioritise the topics with the RAG speakers for the meetings. More dialogue between the members of the RAG/TAG and the RFC MBs are essential in the meetings. **State of play:** Endeavour was taken to implement it for this meeting (21 November).

Action already done before: TPM meetings, held twice a year, are already open to all interested RUs and terminals. Interested RUs are involved in cross-border cooperation groups, too, such as QCO at Passau and Salzburg and monitoring the dwell time at Curtici.

Action agreed with the RAG/TAG: To focus on issues specific to a border section in the existing new cross-border cooperation groups comprising IMs and RUs. To focus on setting goals in the TPM WG meetings. To report about the activities of the cross-border cooperation groups in the RAG/TAG meetings instead of the TPM meetings.
State of play: Implementation ongoing.